



# QUALITY COMMITTEE AGENDA

Tuesday, August 6, 2019 at 12:00 p.m.  
Eskridge Conference Room, Tahoe Forest Hospital  
10121 Pine Avenue, Truckee, CA

**1. CALL TO ORDER**

**2. ROLL CALL**

Alyce Wong, RN, Chair; Mary Brown, Board Member

**3. CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA**

**4. INPUT – AUDIENCE**

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

**5. APPROVAL OF MINUTES OF: 02/21/2019 ..... ATTACHMENT**

**6. ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION**

**6.1. Safety First**

**6.2. Patient & Family Centered Care**

**6.2.1. Follow up on Patient Experience Presentation**

Quality Committee will have a follow up discussion on a patient experience presentation to Medical Staff on May 9, 2019.

**6.2.2. Patient & Family Advisory Council (PFAC) Update ..... ATTACHMENT**

An update will be provided related to the activities of the Patient and Family Advisory Council (PFAC).

**6.3. Patient Safety**

**6.3.1. BETA HEART Program Progress Report..... ATTACHMENT**

Quality Committee will receive a progress report regarding the BETA Healthcare Group Culture of Safety program.

**6.3.2. High Reliability Organization (HRO) ..... ATTACHMENT**

Quality Committee will receive a status report on HRO team, education and next steps.

**6.4. Website Review**

**6.4.1. Medicare.gov Hospital Compare Website ..... ATTACHMENT**

Quality Committee will review the Tahoe Forest Hospital Compare HCAHPS, structural, and outcome measures.

**6.4.2. TFHD.com Quality and Safety page ..... ATTACHMENT**

Quality Committee will review the Quality and Safety page on Tahoe Forest Hospital District’s website (tfhd.com).

**6.5. Board Quality Education**

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**6.5.1. Framework for Effective Board Governance of Health System Quality (2018).** Daley Ullem E, Gandhi TK, Mate K, Whittington J, Renton M, Huebner J. Boston, Massachusetts: Institute for Healthcare Improvement .....**ATTACHMENT**

**7. REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS**

**8. NEXT MEETING DATE**

The date and time of the next committee meeting, Thursday, November 14, 2019 at 9:00 a.m. will be confirmed.

**9. ADJOURN**

\*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions.

Equal Opportunity Employer. The meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District's public meetings. If particular accommodations for the disabled are needed (i.e., disability-related aids or other services), please contact the Executive Assistant at 582-3481 at least 24 hours in advance of the meeting.