



QUALITY COMMITTEE

AGENDA

Tuesday, August 18, 2020 at 12:00 p.m.

Pursuant to Section 3 of Executive Order N-29-20, issued by Governor Newsom on March 17, 2020, the Board Quality Committee meeting for August 18, 2020 will be conducted telephonically through Zoom. Please be advised that pursuant to the Executive Order, and to ensure the health and safety of the public by limiting human contact that could spread the COVID-19 virus, the Eskridge Conference Room will not be open for the meeting. Board Committee Members will be participating telephonically and will not be physically present in the Eskridge Conference Room.

If you would like to speak on an agenda item, you can access the meeting remotely:

Please use this web link: <https://tfhd.zoom.us/j/98633107394>

Or join by phone:

If you prefer to use your phone, you may call in using the numbers:

(346) 248 7799 or (301) 715 8592

Meeting ID: 986 3310 7394

Public comment will also be accepted by email to mrochefort@tfhd.com. Please list the item number you wish to comment on and submit your written comments 24 hours prior to the start of the meeting.

Oral public comments will be subject to the three minute time limitation (approximately 350 words). Written comments will be distributed to the board prior to the meeting but not read at the meeting.

1. CALL TO ORDER

2. ROLL CALL

Mary Brown, Chair; Alyce Wong, RN, Board Member

3. CLEAR THE AGENDA/ITEMS NOT ON THE POSTED AGENDA

4. INPUT – AUDIENCE

This is an opportunity for members of the public to address the Committee on items which are not on the agenda. Please state your name for the record. Comments are limited to three minutes. Written comments should be submitted to the Board Clerk 24 hours prior to the meeting to allow for distribution. Under Government Code Section 54954.2 – Brown Act, the Committee cannot take action on any item not on the agenda. The Committee may choose to acknowledge the comment or, where appropriate, briefly answer a question, refer the matter to staff, or set the item for discussion at a future meeting.

5. APPROVAL OF MINUTES OF: 05/14/2020 ATTACHMENT

6. ITEMS FOR COMMITTEE DISCUSSION AND/OR RECOMMENDATION

6.1. Safety First

6.2. Patient & Family Centered Care

6.2.1. Patient Experience Presentation

Patient will share their experience with Tahoe Forest Health System.

6.2.2. Patient & Family Advisory Council (PFAC) UpdateATTACHMENT

An update will be provided related to the activities of the Patient and Family Advisory Council (PFAC).

6.3. Provider STAR RatingsATTACHMENT

Quality Committee will review provider ratings from patient satisfaction data and comment reports.

6.4. Patient Safety

6.4.1. BETA HEART Program Progress Report.....ATTACHMENT

Quality Committee will receive a progress report regarding the BETA Healthcare Group Culture of Safety program.

6.5. Healthcare Facilities Accreditation Program (HFAP)

Quality Committee will receive an update on the HFAP accreditation survey process.

6.6. Quality Assurance/Process Improvement Plan (QA/PI)

Quality Committee will review the QA/PI 2020 Priorities and discuss other key indicators and educational opportunities for the upcoming year.

6.7. Board Quality Education

Committee will discuss the following educational articles:

6.7.1. *What's New in the Guidelines*ATTACHMENT

Retrieved on July 29, 2020 at <https://www.covid19treatmentguidelines.nih.gov/whats-new/>

6.7.2. *Overview of COVID-19: Epidemiology, Clinical Presentation and Transmission.*

.....ATTACHMENT

Retrieved on July 29, 2020 at:

<https://www.team-iha.org/files/non-gated/quality/boardbrief-navigating-the-challenges-covid-19.aspx>

7. REVIEW FOLLOW UP ITEMS / BOARD MEETING RECOMMENDATIONS

8. NEXT MEETING DATE

The next committee date and time will be confirmed.

9. ADJOURN

*Denotes material (or a portion thereof) may be distributed later.

Note: It is the policy of Tahoe Forest Hospital District to not discriminate in admissions, provisions of services, hiring, training and employment practices on the basis of color, national origin, sex, religion, age or disability including AIDS and related conditions. Equal Opportunity Employer. The telephonic meeting location is accessible to people with disabilities. Every reasonable effort will be made to accommodate participation of the disabled in all of the District's public meetings. If particular accommodations for the disabled are needed or a reasonable modification of the teleconference procedures are necessary (i.e., disability-related aids or other services), please contact the Executive Assistant at 582-3481 at least 24 hours in advance of the meeting.