

SPECIAL MEETING OF THE BOARD OF DIRECTORS RETREAT MINUTES

Thursday, March 16, 2023 at 9:00 a.m. – 4:30 p.m.

Friday, March 17, 2023 at 9:00 a.m. – 5:00 p.m.

Springhill Suites by Marriott Truckee – Conference Room
10640 E. Jibboom Street, Truckee, CA 96161

Day One – Thursday, March 16, 2023 at 9:00 a.m.

1. CALL TO ORDER

Meeting was called to order at 9:00 a.m.

2. ROLL CALL

Board: Alyce Wong, Board Chair; Michael McGarry, Vice Chair; Robert (Bob) Barnett, Secretary; Dale Chamblin, Treasurer; Mary Brown, Board Member

Staff in attendance: Harry Weis, President & Chief Executive Officer; Louis Ward, Chief Operating Officer; Crystal (Betts) Felix, Chief Financial Officer; Dr. Brian Evans, Chief Medical Officer; Ted Owens, Executive Director of Governance; Martina Rochefort, Clerk of the Board

Other: Pamela Knecht of ACCORD LIMITED

3. INPUT – AUDIENCE

No public comment was received.

4. ITEMS FOR BOARD DISCUSSION

4.1. Welcome and Opening Comments

Alyce Wong, Board Chair, and Pam Knecht, retreat facilitator, welcomed everyone to the meeting.

4.2. Recap of AHA Rural Healthcare Conference

The Board of Directors discussed topics presented at a recent AHA Rural Healthcare Conference.

Open Session recessed at 10:32 a.m.

Open Session reconvened at 10:48 a.m.

Discussion was held.

President & CEO reviewed highlights from Jamie Orlikoff's presentation from the AHA Rural Healthcare Conference. He emphasized there needs to be more focus on sick care.

The Board of Directors felt they are challenged with identifying different ways to connect with the community and understanding its needs, helping the master plan move forward, physician alignment,

and community health initiatives.

Open Session recessed at 12:18 p.m.

Open Session reconvened at 12:34 p.m.

The Board of Directors discussed telehealth and future needs for telehealth.

CFO departed at 12:51 p.m.

Open Session recessed at 12:52 p.m.

Open Session reconvened at 1:03 p.m.

President and CEO discussed a Becker's Hospital Review article titled "*The No. 1 problem keeping hospital CEOs up at night*". The article touched on topics that also affect the District including patient safety and quality, governmental mandates, access to care and technology.

COO and CMO departed the meeting at 2:13 p.m.

Open Session recessed at 2:13 p.m.

Open Session reconvened at 2:20 p.m.

4.3. 2022 Board Enhancement Goals Review

The Board of Directors reviewed progress of 2022 Board Enhancement Goals:

- Establish a year long board education plan. *Goal accomplished.*
- Establish annual committee meeting and external education schedule. *Goal accomplished.*
- Create an ad hoc committee around community health needs. *Goal accomplished.*
- Support management in expanding and fostering community partnerships (and in supporting public policy initiatives). *Goal accomplished and Board of Directors would like to continue work on this goal.*

Board members asked the Clerk of the Board to work with iProtean on their password login screen.

4.4. 2022 Board Self-Assessment

The Board of Directors reviewed and discussed results of the 2022 Board Self-Assessment.

Suggestions were made for future edits to a couple of Board Self-Assessment questions. The Governance Committee will review the edits at their next meeting.

4.5. 2023 Board Enhancement Goals

Item will be deferred to day two due to timing.

4.6. Future Challenges and Opportunities

The Board of Directors discussed future challenges and opportunities for the District.

The following topics were discussed as having implications for the District: mental health, community health, staffing, partnerships, cybersecurity, impact of advocacy, artificial intelligence, telehealth, innovation and new models.

4.7. Wrap up and Next Steps

No discussion was held.

5. ADJOURN

Meeting adjourned at 4:20 p.m.

Day Two – Friday, March 17, 2023 at 9:00 a.m.

6. CALL TO ORDER

Meeting was called to order at 9:03 a.m.

7. ROLL CALL

Board: Alyce Wong, Board Chair; Michael McGarry, Vice Chair; Robert (Bob) Barnett, Secretary; Dale Chamblin, Treasurer; Mary Brown, Board Member

Staff in attendance: Harry Weis, President & Chief Executive Officer; Louis Ward, Chief Operating Officer; Crystal (Betts) Felix, Chief Financial Officer; Dr. Brian Evans, Chief Medical Officer; Ted Owens, Executive Director of Governance; Martina Rochefort, Clerk of the Board

Other: Pamela Knecht of ACCORD LIMITED

8. INPUT – AUDIENCE

No public comment was received.

9. RETREAT ITEMS FOR BOARD DISCUSSION

9.1. Review of Day One

The Board of Directors reviewed topics addressed on day one of the retreat.

9.2. Legislation & Regulation Update

Jean Hurst and Kelly Brooks of Hurst Brooks Espinoza presented on current legislation and regulations affecting health care.

Open Session recessed at 10:37 a.m.

Open Session reconvened at 10:49 a.m.

Ted Owens, Executive Director of Governance, reviewed the following proposed legislation in the state of Nevada:

- AB267 requires cultural competency training. The District is qualified to internally teach cultural competency but have been turned down three times, even after using a template that had been previously approved.
- AB11 could prohibit hospitals from physician employment.
- AB277 is a bill that would allow a designation of Rural Emergency Hospital with no inpatients. Nevada has not yet approved the bill.

9.3. Ad Hoc Committee Report

The Board of Directors received a report from the Community Health Ad Hoc Committee. COO reviewed the committee composition, work completed by the committee to date and Wellness Neighborhood/Community Health budget.

Ideas to consider for the future included:

- Consider re-engaging the Community Benefit Committee
- Ensure current programming has perceived value
- Develop a Community Health Vision
- What role could the Foundation play in supporting new community health initiatives?
- Rebranding effort

Board members like having an umbrella under the Tahoe Center for Health logo.

Open Session recessed at 12:18 p.m.

Open Session reconvened at 12:32 p.m.

The Board of Directors continued discussion of the benefits for a Board Community Benefit Committee. Ad Hoc Committee will finish its work and make a recommendation to the board.

9.4. Physician Alignment Update

The Board of Directors received an update on physician alignment efforts. Dr. Brian Evans, Chief Medical Officer, reviewed national data on physician alignment.

CMO reviewed Press Ganey results on physician alignment and discussed the creation of the Partnership Council.

Tahoe Forest Hospital is missing a physician lounge/space that could act as a hub for engagement. It would help to build a community. There is an opportunity to build friendship and collegiality which will lead to trust.

CMO reviewed recruiting and strategies to improve access.

Open Session recessed at 4:08 p.m.

Open Session reconvened at 4:15 p.m.

4.5. 2023 Board Enhancement Goals

The Board of Directors discussed ideas for 2023 Board Enhancement Goals:

- Refine the process for the CEO incentive compensation goals.
- Convene two board retreats per year.
- Ad Hoc Committee to make a recommendation to the board by end of June.
- Increase individual board member participation in community relationship and public policy.

Board goals will go to Governance Committee for further development.

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9.5. Wrap up and Next Steps

The Board of Directors concluded its retreat.

Meeting adjourned at 5:06 p.m.